



General Rental Terms and Conditions

Rental Rates

Most items are assigned a 48 hour rate. This rate offers our customers the flexibility to pick up items the day prior to their event and return them the day following their event. Some items have also have a 12 hour rate available. This rate applies to items which can be rented for a reduced calendar day rate. Calendar day rates allow for pickup anytime on the first day, but must be returned within an hour of our opening the following day. Additional fees will apply for items with a 12 hour rate that are not returned within one hour of our opening the following day.

Cleaning

All items must be returned clean or an additional cleaning fee will be applied to your rental. Washing is not necessary, however, all food and drink needs to be removed from the items prior to return. Glassware, china, flatware, food service items, and concession items need to be wiped clean with a damp cloth.

Delivery and Pickup

We offer convenient delivery and pickup of all our rental items. Our standard delivery rates include prompt delivery and pickup of your entire order to your driveway, garage, or main entrance. We are also proud to offer deluxe delivery to our customers who desire delivery and pickup of their entire order at a specific location of their choosing. Please ask our sales associates for pricing and to arrange delivery and pickup of your order.

Setup and Takedown

Customers are responsible for the setup and takedown of all rental items, unless prearranged and prepaid by the customer. Our friendly staff is available to setup and takedown our canopies, tables, and chairs to make your event less stressful and more enjoyable. If you desire to make arrangements for us to setup and takedown your rental items, please ask a sales associate for a price quote.

Damage Waiver

A damage waiver fee of 8% will be charged to all rental contracts. This fee absolves the customer of financial responsibility for rental items which are accidentally broken due to normal use while in possession of the customer. It does not cover lost or stolen rental items. Customers are responsible for the full replacement cost of lost or stolen rental items.